



Total Quality Management, 1/e

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About the Book

Total Quality Management is based on the latest syllabus for B.E.IB.Tech courses. This is also a valuable asset for Industrial Engineers and Beginners in the area of Quality Management. This book provides all necessary information about Quality, Leadership, TQM Principles, SPC, TQM Tools and Quality Systems. The subject matter has been presented in a simple and systematic manner. To familiarise the student about expected type of questions in the examinations, review questions have been provided at the end of each chapter. Also, important short questions with answers are provided for the benefit of the students

Salient Features

Salient Features:

- ▶ Explained in 5 units, the book deals with quality, TQM principles, statistical process control, TQM tools, and quality system.
- ▶ Case studies, solved problems, and review questions are provided in the chapters.
- ▶ Appendix includes tables determining values and standards.
- ▶ Provides university question papers at the end of the book.

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