
About the Author

Manoj Kumar Yadav :- holds a Master's in Hotel Management & Bachelor's in Hotel Management. He is Lecturer at Institute of Hotel Management, Catering Technology and Applied Nutrition, Gwalior, since 2010. He currently teaches Front Office Management and has also taught Food and Beverage Service. Earlier he has worked at JP Institute of Hotel Management & Catering Technology, Meerut; Gujarat Institute of Hotel Management, Vadodara (under the aegis of AHILA); Radisson Hotel Varanasi and Club Mahindra, Goa. He has four books to his credit.